



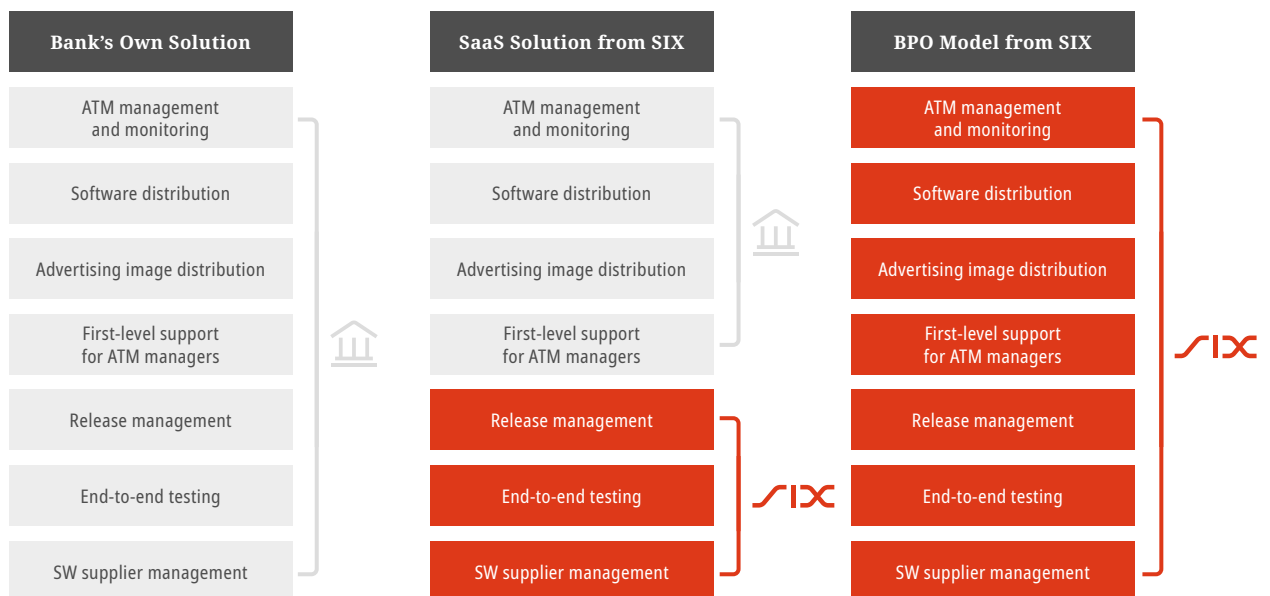
Monitoring Services

Monitoring is the standardized, manufacturer-independent solution for the professional, comprehensive remote monitoring of all your ATMs.

The application is optimally tailored to the multi-vendor software (MVS) and can be operated with either the MVS from Diebold Nixdorf or NCR. The SIX solution is hosted on high-availability servers in its own data centers in 24/7-operation. Of the 6,000 ATMs in Switzerland, 3,500 are already monitored with our monitoring software. This makes SIX the market leader in the ATM monitoring segment.

Monitoring is available in two forms: firstly as **software as a service (SaaS)**, i.e., the bank monitors its ATMs independently using the SIX solution. SIX relieves the bank from all expenses in connection with the operation of the application (e.g. release management). In addition, a bank can also transfer the monitoring of its ATMs to the SIX specialists entirely (**BPO model**).

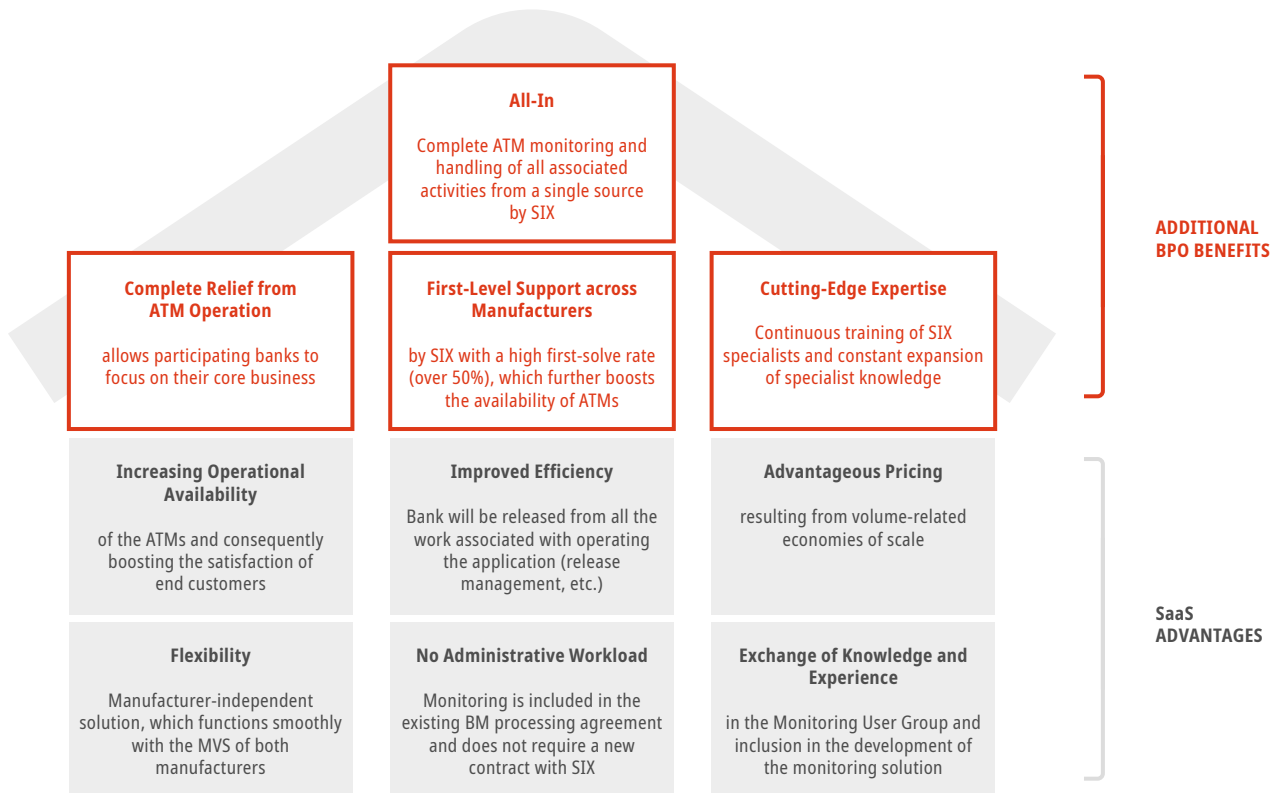
Our Offering for the Needs-Based Implementation of Monitoring



The Key Functions of Monitoring

- **Monitoring:** Clear presentation of the operating status of your ATMs and detailed device status of the individual ATMs and groups of ATMs.
- **Alerting** by SMS or e-mail in the event of incidents reported by the ATMs. Alerts can be configured individually (select events, create alarm groups, etc.).
- **Remote operation** allows functions to be switched on or off at the click of a mouse (e.g. deposits), the shutting down or restarting of ATMs.
- **Users' access rights** follow a role-based concept.
- **Software and advertising images can be distributed** on selected ATMs and groups of ATMs simply and quickly at the click of a mouse.
- **Intuitive user interface:** Modern and easy to use; available in German, French, Italian and English.
- **Technical reports & statistics:** Option of calling up standardized or preconfigured reports (e.g. details of cash levels and denominations). Individual statistics can also be prepared and displayed, as required.
- **Automatic information** to cash transport companies or hardware servicing partners in the case of defined breakdowns/events.

Benefits for the Bank – How You Benefit



Outlook

You will also benefit from the advantages of Monitoring by SIX. In addition to the monitoring service, SIX also offers professional cash management, which can be purchased together with the monitoring service at an

attractive combined price. Furthermore, SIX offers efficient management for your entire ATM park (ATM as a Service). The new services are being developed and expanded on an ongoing basis and will be announced shortly.

Disclaimer: www.six-group.com/disclaimer

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