



Implementation Guidelines for ISO 20022 Interbank Messages

euroSIC

SEPA Missing Incoming Payment Query (camt.027)

Version 1.1, with effect from 20 November 2020

General notes

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About this document

Target audience

The "Implementation Guidelines for ISO 20022 Interbank Messages" are addressed to all participants of the Swiss RTGS systems SIC and euroSIC.

Purpose

The Implementation Guidelines consist of a base document with general information concerning all message types and various module documents – one each per ISO 20022 message type, e.g. this document for the message type "camt.027" – with message-specific information, including information on the application-specific handling of individual elements. They specify the messages to be submitted to and delivered from the RTGS systems SIC and euroSIC in the ISO 20022 message standard.

Amendment control

All the amendments carried out on this document are listed in an amendment record table showing the version, the date of the amendment, a brief amendment description and a statement of the sections concerned.

Associated documents

Supplementary information to the Implementation Guidelines can be found in the reference documents listed in the Base Document.

Amendment control

All the amendments carried out on this document are listed below, with the version, the date of the amendment, a brief amendment description and a statement of the sections concerned.

Version	Date	Amendment description	Section(s)
1.1	28.02.2020	Section "Other references" corrected.	3.2.2
		The message type of the message in question, to which the message transfer relates, must be specified in element «Original Message Name Identification».	4.3
1.0	20.03.2019	First edition	All

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1 Overview of documentation structure

These Implementation Guidelines are modular in structure:

- The base document contains general information applying to all messages.
- The module documents – one for each ISO 20022 message type – contain message-specific information, including information on the application-specific handling of certain elements.
- For each Implementation Guideline, an XML schema (XSD) and generic XML sample messages will be published.

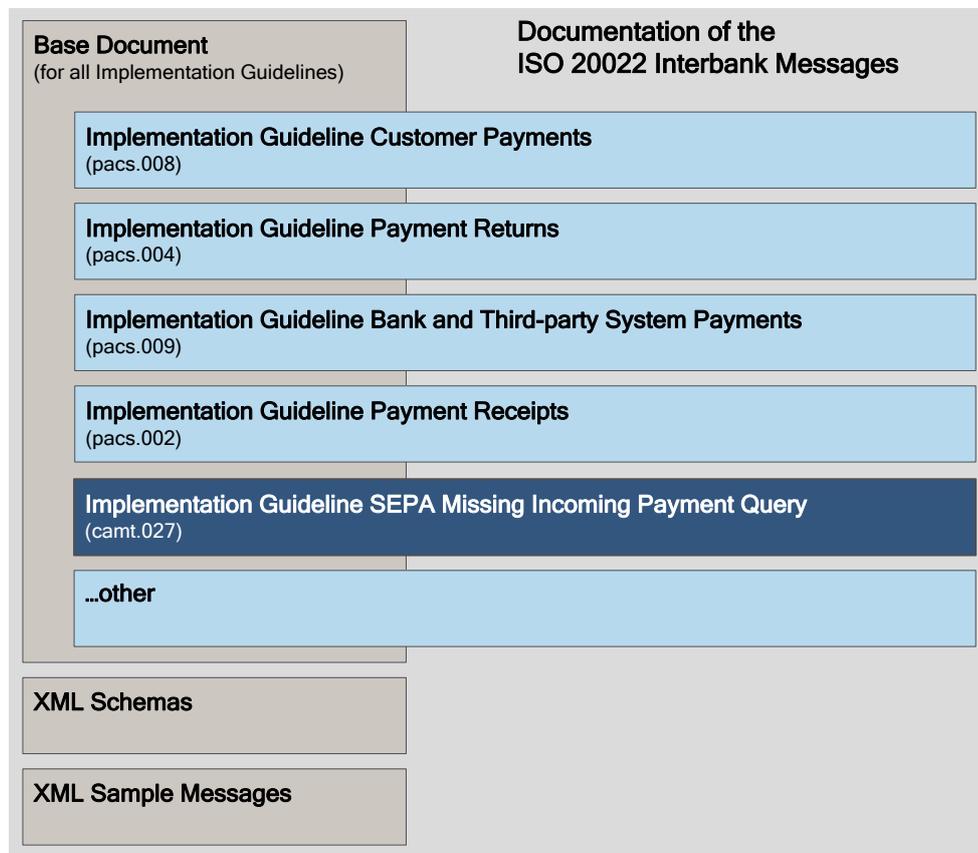
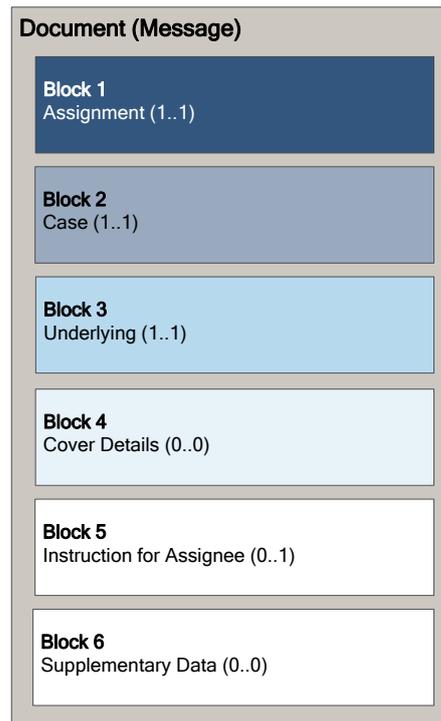


Figure 1: Documentation structure

2 ISO definitions

The "Claim Non-Receipt" message (camt.027) is sent from the debtor agent (the instructing participant) to the RTGS systems and from the RTGS systems to the creditor agent (the instructed participant) in order to query why the payment has not yet been credited to the beneficiary. It is used on the basis of the ISO 20022 XML schema "camt.027.001.06".



The "camt.027" message is essentially structured as follows:

- **Block 1:** "Assignment" element. This block must occur exactly once.
- **Block 2:** "Case" element. This block must occur exactly once.
- **Block 3:** «Underlying» element. This block must occur exactly once.
- **Block 4:** «Cover Details» element. In the RTGS systems this block is not used.
- **Block 5:** «Instruction for Assignee» element. This block can occur once.
- **Block 6:** «Supplementary Data» element. In the RTGS systems this block is not used.

Figure 2: Basic message structure of the "camt.027" message

3 Business specifications for the RTGS systems

3.1 Use case

The "SEPA missing incoming payment query" message (camt.027) is used in the following situation in the RTGS systems:

Use case	Input/Output	ISO 20022
SEPA missing incoming payment query	I/O	camt.027

Table 1: Situations where the "camt.027" message is used

With the "SEPA missing incoming payment query" use case, the debtor agent asks the creditor agent why the money from an earlier SEPA payment (pacs.008) has not yet been credited to the creditor.

"SEPA missing incoming payment query" message submitted from the participant to euroSIC

The "SEPA missing incoming payment query" message (camt.027) from the participant (debtor agent) is formally validated and then forwarded immediately via system manager SECB Swiss Euro Clearing Bank to the creditor agent.

The creditor agent is obliged to react to the "SEPA missing incoming payment query" message with a "SEPA investigation resolution" (camt.029.001.08).

It is not checked by the RTGS systems whether the referenced customer payment was actually processed in the RTGS systems.

"SEPA missing incoming payment query" message received by SECB from the SEPA area to euroSIC

The "SEPA missing incoming payment query" message (camt.027) from the debtor agent is formally validated and then forwarded immediately to the participant (creditor agent).

Note: If a creditor does not receive an expected amount in its account, then it will usually contact the debtor. If the debtor has commissioned the payment with the debtor agent, then it will contact the debtor agent. If the debtor agent has transferred the order to the creditor agent with a SEPA payment within the prescribed time limit, then it can query the missing incoming payment from this SEPA payment with the "SEPA Missing Incoming Payment Query" use case.

3.2 Use of references

In the "SEPA Missing Incoming Payment Query" the mandatory references described below are used.

3.2.1 Message reference

Message Identification «Assignment» (Block 1)

The message identification is a "technical" reference which is generated by the producer of the message. In a message from the instructing participant to the RTGS systems, this is generated by the instructing participant (Assigner). The *<Id>* in combination with *<Assgnr>* is used in the RTGS systems for duplicate checking at message level ("technical" duplicate checking).

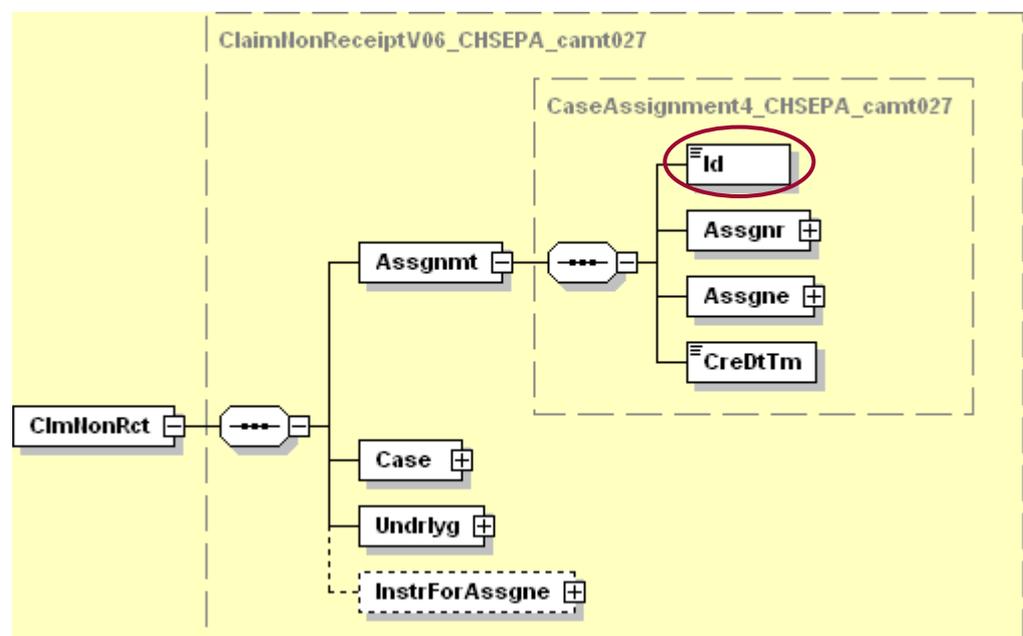


Figure 3: Message Identification (Identification)

3.2.2 Other references

Identification of the "SEPA Missing Incoming Payment Query" by means of the "Case Identification" element.

The identification of the "SEPA Missing Incoming Payment Query" is the unambiguous reference of the query. This reference is assigned by the instructing participant when the transaction is being set up and is forwarded unchanged by the RTGS systems to the instructed participant. It is also used for the "technical" duplicate checking at transaction level.

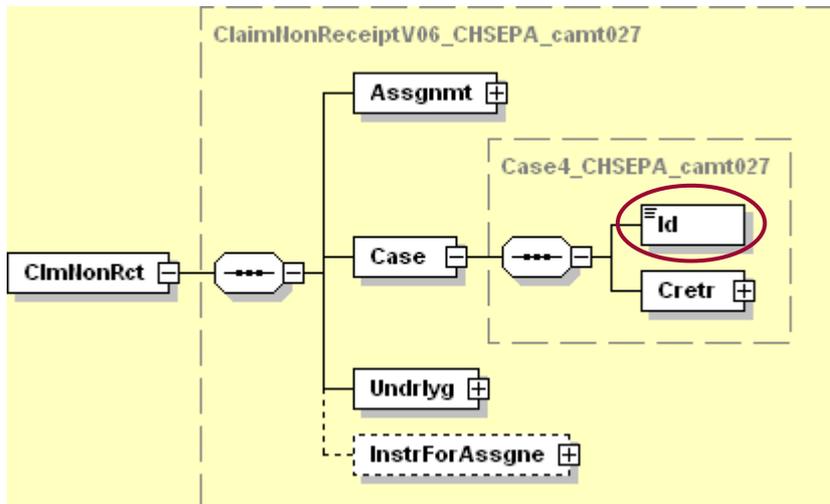


Figure 4: Identification of the "SEPA Missing Incoming Payment Query"

Original Transaction Identification

The transaction reference of the original payment must be provided and sent in the <OrgnTxId> element.

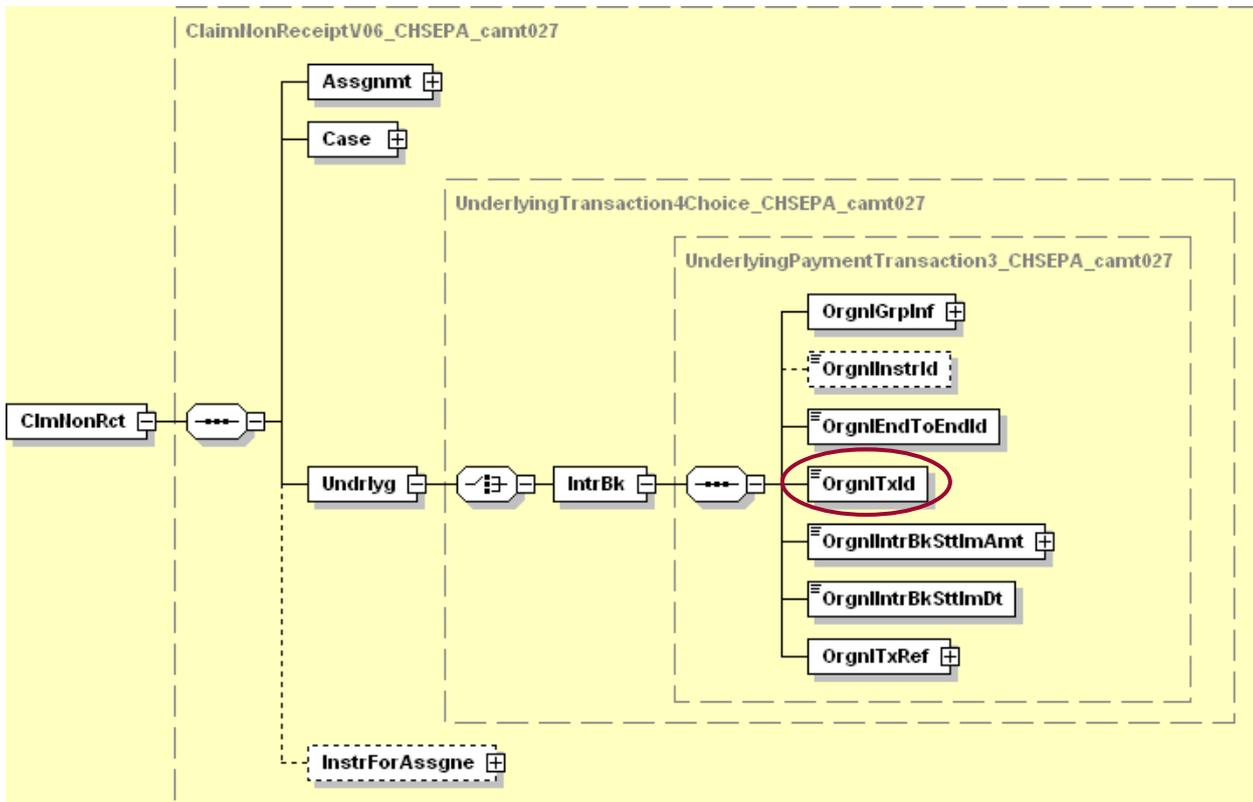


Figure 5: Identification of the transaction reference of the original payment

Information content in the original message

Information on the original payment must be supplied in the "SEPA Missing Incoming Payment Query" within the elements "IntrBk" and "OrgnlTxRef":

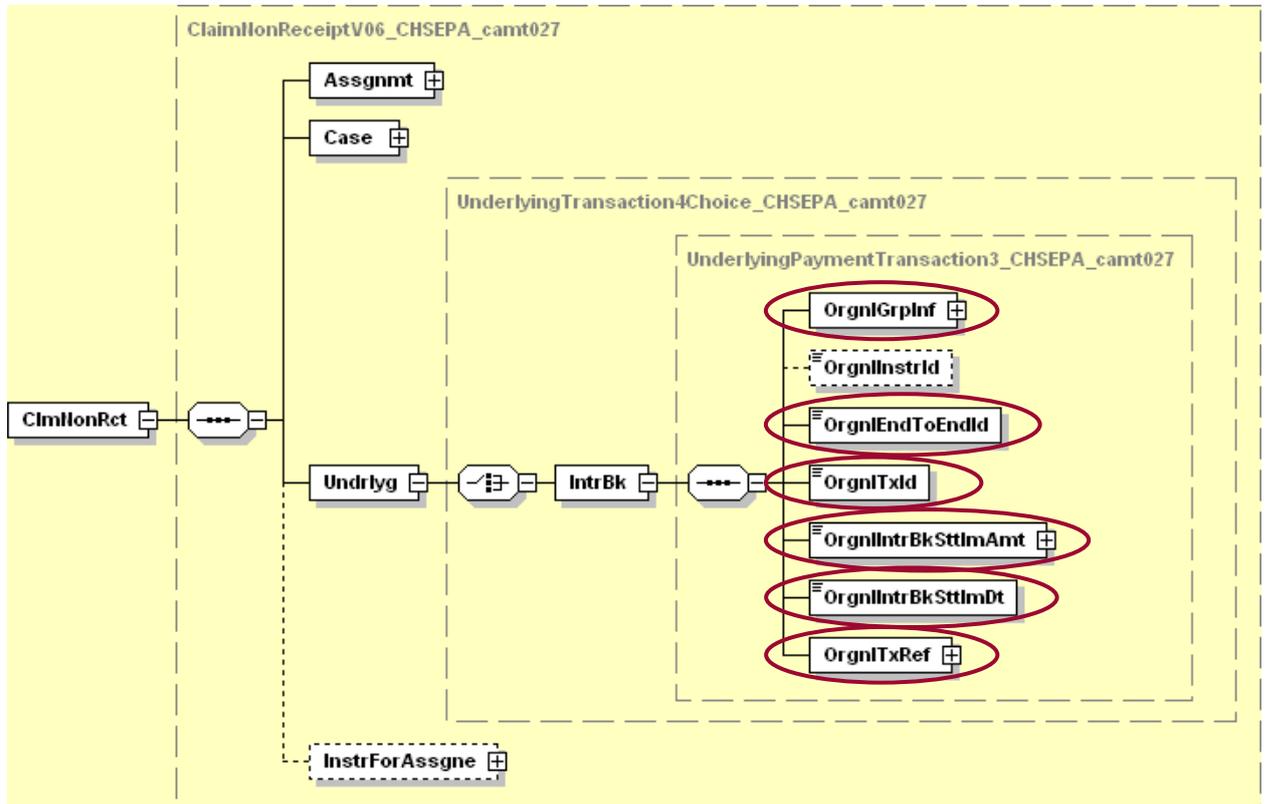


Figure 6: Elements for information from the original message

In the "Original Transaction Reference" element at the original payment level, an exact copy of the same elements from the original payment should be sent.

3.3 Further business specifications

Further business specifications can be found in the Base Document.

4 Technical specifications for the RTGS systems

4.1 Assignment (Assgnmt, Block 1)

"Assignment" (Block 1 of the message) occurs exactly once in the message and contains the following elements:

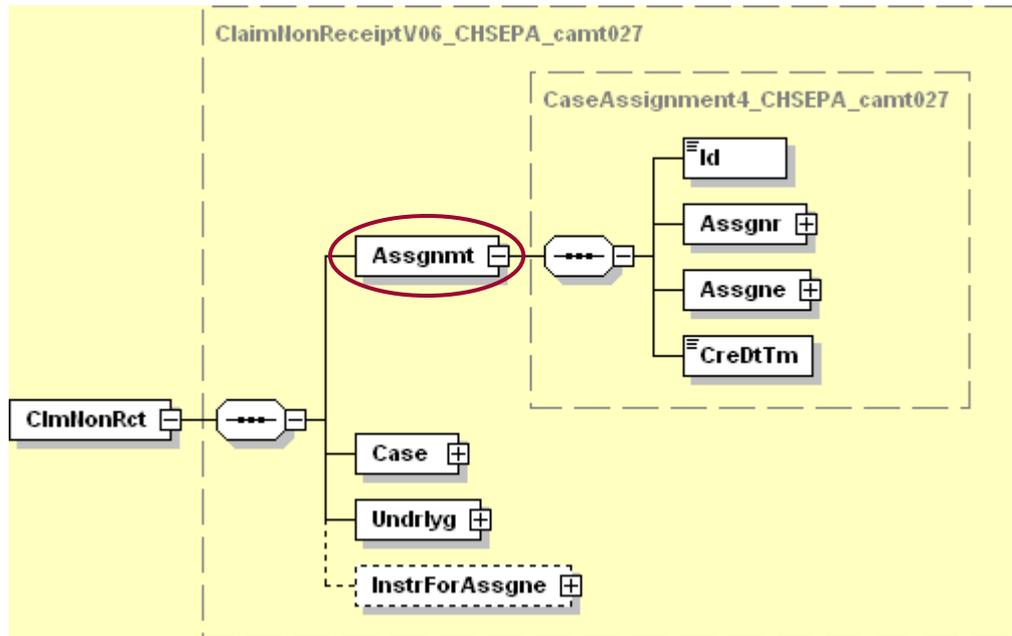


Figure 7: Assignment (Assgnmt)

The following table specifies all the elements of "Assignment" in the "camt.027" message that are relevant to the RTGS systems.

ISO-20022-Standard			Schweizer ISO-20022-Zahlungsstandard		
Message Item	XML Tag	Mult	Mult	Definition	SEPA
Document +Claim Non Receipt V06	ClmNonRct	1..1	1..1	Claim Non Receipt	Yellow Field
Assignment	Assgnmt	1..1	1..1	Assignment	Yellow Field
Assignment +Identification	Id	1..1	1..1	Message Identification Only the SWIFT character set excluding spaces is permitted for this element. It is used together with <Assgnr> for duplicate checking at message level and may only occur once within the permitted value dates. Permitted value dates are value date today and 2 days in the past. Note: To be processed successfully, no duplicates must be detected at either message level or transaction level.	Yellow Field
Assignment +Assigner	Assgnr	1..1	1..1	Instructing Participant Own identification of the instructing participant. Is used together with <Id> for duplicate checking. For addressing the participant <Agt> must be used.	Instructing Party. Limited to BICFI to identify a bank, AnyBIC to identify a CSM or 'Name' to indicate the CSM when it has no BIC. 'Name' is limited to 70 characters in length. Yellow Field
Assignment +Assigner ++Agent	Agt	1..1	1..1	Agent	
Assignment +Assigner ++Agent +++Financial Institution Identification	FinInstnId	1..1	1..1	Financial Institution Identification	
Assignment +Assigner ++Agent +++Financial Institution Identification ++++BICFI	BICFI	0..1	1..1	Identification of Instructing Participant (BIC) SWIFT address with 8 or 11 alphanumeric characters. Must contain a valid value according to ISO 9362. Must contain a valid BIC of an active participant. Must not be concatenated.	

ISO-20022-Standard			Schweizer ISO-20022-Zahlungsstandard		
Message Item	XML Tag	Mult	Mult	Definition	SEPA
Assignment +Assignee	Assgne	1..1	1..1	Instructed Participant Own identification of the instructed participant. For addressing the participant <Agt> must be used.	Instructed Party. Limited to BICFI to identify a bank, AnyBIC to identify a CSM or 'Name' to indicate the CSM when it has no BIC. 'Name' is limited to 70 characters in length. Yellow Field
Assignment +Assignee ++Agent	Agt	1..1	1..1	Agent	
Assignment +Assignee ++Agent +++Financial Institution Identification	FinInstnId	1..1	1..1	Financial Institution Identification	
Assignment +Assignee ++Agent +++Financial Institution Identification ++++BICFI	BICFI	0..1	1..1	Identification of Instructed Participant (BIC) SWIFT address with 8 or 11 alphanumeric characters. Must contain a valid value according to ISO 9362. Must contain a valid BIC of an active participant.	
Assignment +Assignee ++Agent +++Financial Institution Identification ++++Other	Othr	0..1	0..1	Other Organisation Identification	
Assignment +Assignee ++Agent +++Financial Institution Identification ++++Other +++++Identification	Id	1..1	1..1	Assigned Identification of the Instructed Participant Message from RTGS system to participant: In case of a concatenation or direct routing, the identification of the instructed participant assigned by the RTGS system will be complemented by the system. Message from participant to RTGS system: Must not be used.	
Assignment +Creation Date Time	CreDtTm	1..1	1..1	Creation Date Time	Yellow Field

Table 2: Assignment (Assgnmt, Block 1)

4.2 Case (Case, Block 2)

"Case" (Block 2 of the message) contains the following data:

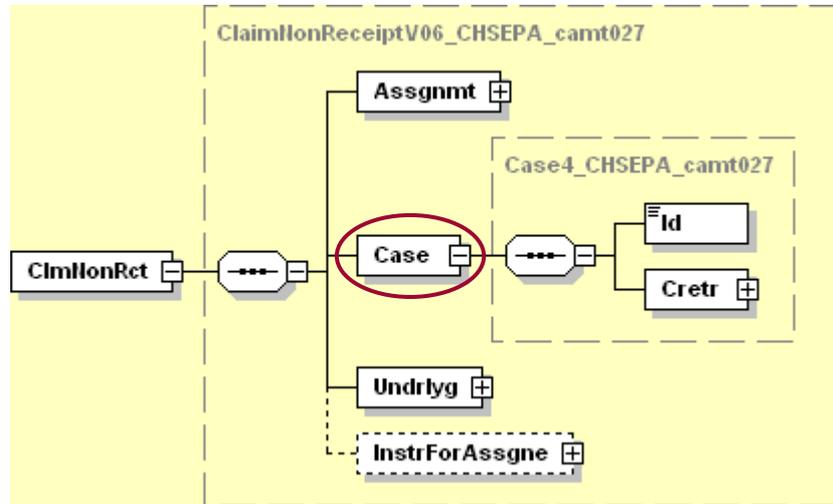


Figure 8: Case (Case)

The following table specifies all the elements of "Case" in the "camt.027" message that are relevant to the RTGS systems.

ISO-20022-Standard			Schweizer ISO-20022-Zahlungsstandard		
Message Item	XML Tag	Mult	Mult	Definition	SEPA
Case	Case	0..1	1..1		Mandatory Yellow Field
Case +Identification	Id	1..1	1..1	Case Identification Unique identification of the missing incoming payment query. Only the SWIFT character set excluding spaces is permitted for this element. Must contain a digit 0 - 9 or a letter a - z or A - Z in the first position. It is used together with <Assgnr> for duplicate checking at transaction level and may only occur once within the permitted value dates. Permitted value dates are value date today and 2 days in the past. Note: To be processed successfully, no duplicates must be identifiable at either message level or transaction level.	AT-81 The specific SCT inquiry reference of the Participant initiating the SCT inquiry. Yellow Field
Case +Creator	Cretr	1..1	1..1		Limited to BICFI to identify the Originator Bank of the original credit transfer. Yellow Field
Case +Creator ++Agent	Agt	1..1	1..1	Agent	
Case +Creator ++Agent +++Financial Institution Identification	FinInstnId	1..1	1..1	Financial Institution Identification	
Case +Creator ++Agent +++Financial Institution Identification ++++BICFI	BICFI	0..1	1..1	Identification of Originator Bank of the Original Credit Transfer (BIC) SWIFT address with 8 or 11 alphanumeric characters. Must contain a valid value according to ISO 9362.	

Table 3: Case (Case, Block 2)

4.3 Underlying (Undrlyg, Block 3)

"Underlying" (Block 3 of the message) contains the following data:

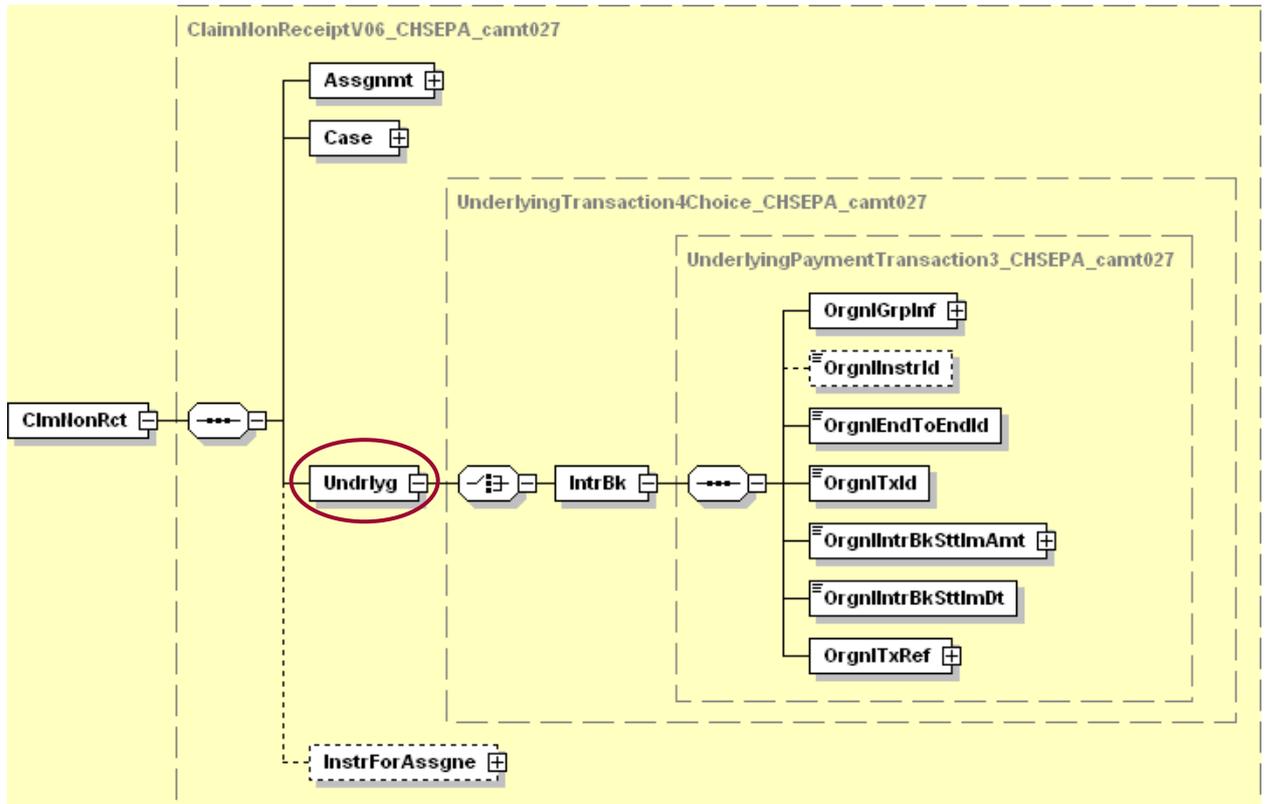


Figure 9: Underlying (Undrlyg)

The following table specifies all the elements of "Underlying" in the "camt.027" message that are relevant to the RTGS systems.

ISO-20022-Standard			Schweizer ISO-20022-Zahlungsstandard			
Message Item	XML Tag	Mult	Mult	Definition	SEPA	
Underlying	Undrlyg	1..1	1..1	Underlying	Yellow Field	
Underlying +Interbank	IntrBk	1..1	1..1	Interbank Transaction Information	Yellow Field	
Underlying +Interbank ++Original Group Information	OrgnlGrpInf	0..1	1..1	Original Group Identification	Mandatory Yellow Field	
Underlying +Interbank ++Original Group Information +++Original Message Identification	OrgnlMsgId	1..1	1..1	Original Message Identification	Yellow Field	
Underlying +Interbank ++Original Group Information +++Original Message Name Identification	OrgnlMsgNmId	1..1	1..1	Original Message Name Identification The first 8 digits of the message type must mandatory be sent. The following values are permitted (will be validated by the RTGS system): <ul style="list-style-type: none"> • pacs.008 • PACS.008 Additional digits to indicate the complete message version (e.g. "pacs.008.001.02") are permitted but will not be validated by the RTGS system.	Yellow Field	
Underlying +Interbank ++Original Instruction Identification	OrgnlInstrId	0..1	0..1	Original Instruction Identification	Yellow Field	
Underlying +Interbank ++Original End To End Identification	OrgnlEndToEndId	0..1	1..1	Original Debtor Reference	AT-41 The Originator's reference of the SEPA Credit Transfer Transaction. Mandatory Yellow Field	
Underlying +Interbank ++Original Transaction Identification	OrgnlTxId	0..1	1..1	Original Transaction Identification	AT-43 The Originator Bank's reference of the SEPA Credit Transfer Transaction. Mandatory Yellow Field	

ISO-20022-Standard			Schweizer ISO-20022-Zahlungsstandard		
Message Item	XML Tag	Mult	Mult	Definition	SEPA
Underlying +Interbank ++Original Interbank Settlement Amount	OrgnlIntrBkSttlmAmt	1..1	1..1	Original Settlement Amount Must contain no more than 11 digits (excl. decimal separators), including a maximum of 2 fractional digits. Amount must be >0, the maximum accepted amount is 999,999,999.99.	Only 'EUR' is allowed. AT-04 Amount of the Credit Transfer in Euro. Amount must be 0.01 or more and 999999999.99 or less. The fractional part has a maximum of two digits. Yellow Field
	Ccy			Currency Code The currency code must be EUR.	
Underlying +Interbank ++Original Interbank Settlement Date	OrgnlIntrBkSttlmDt	1..1	1..1	Original Interbank Settlement Date Requested value date of the original payment.	AT-42 Settlement Date of the Credit Transfer. Yellow Field
Underlying +Interbank ++Original Transaction Reference	OrgnlTxRef	0..1	1..1	Original Transaction Reference The elements that are sent must contain an exact copy of the content from the elements in the original payment. All subelements from <OrgnlTxRef> are only subject to a schema test through the RTGS platform.	Mandatory An exact copy of all attributes of DS-02 of the initially sent pacs.008 to which the claim relates. The message elements under 'Original Transaction Reference' must be populated with the same value as the message elements of the original instruction. Yellow Field
Underlying +Interbank ++Original Transaction Reference +++Settlement Information	SttlmInf	0..1	0..1	Settlement Information	Yellow Field

ISO-20022-Standard			Schweizer ISO-20022-Zahlungsstandard		
Message Item	XML Tag	Mult	Mult	Definition	SEPA
Underlying +Interbank ++Original Transaction Reference +++Payment Type Information	PmtTpInf	0..1	0..1	Payment Type Information	AT-40 Identification code of the Scheme. AT-45 Category Purpose of the Credit Transfer. If the original transaction was sent according to Annex V (Use of Extended Remittance Information) of the SCT Rulebook (refer to section 'Interbank payment with use of the Extended Remittance Information option' below), then 'Local Instrument/Code' must be populated with 'PERI' (Payment with Extended Remittance Information). Yellow Field
Underlying +Interbank ++Original Transaction Reference +++Remittance Information	RmtInf	0..1	0..1	Remittance Information	AT-05 Remittance information or AT-61 The unstructured Remittance Information sent by the Originator to the Beneficiary in the Credit Transfer Instruction (in case of use of the Extended Remittance Information (ERI) option in the original SEPA Credit Transfer, refer to section 'Interbank payment with use of the Extended Remittance Information option' below). Yellow Field

ISO-20022-Standard			Schweizer ISO-20022-Zahlungsstandard		
Message Item	XML Tag	Mult	Mult	Definition	SEPA
Underlying +Interbank ++Original Transaction Reference +++Ultimate Debtor	UltmtDbtr	0..1	0..1	Ultimate Debtor	AT-08 Name of the Originator Reference Party. AT-09 Identification Code of the Originator Reference Party. Only 'Party' is allowed. Yellow Field
Underlying +Interbank ++Original Transaction Reference +++Debtor	Dbtr	0..1	0..1	Debtor	AT-02 Name of the Originator. AT-03 Address of the Originator. AT-10 Originator's Identification Code. Only 'Party' is allowed. Yellow Field
Underlying +Interbank ++Original Transaction Reference +++Debtor Account	DbtrAcct	0..1	0..1	Debtor Account	AT-01 Account number of the Originator. Yellow Field
Underlying +Interbank ++Original Transaction Reference +++Debtor Agent	DbtrAgt	0..1	0..1	Debtor Agent	AT-06 BIC of the Originator Bank. Yellow Field
Underlying +Interbank ++Original Transaction Reference +++Creditor Agent	CdtrAgt	0..1	0..1	Creditor Agent	AT-23 The BIC of the Beneficiary Bank. Yellow Field
Underlying +Interbank ++Original Transaction Reference +++Creditor	Cdtr	0..1	0..1	Creditor	AT-21 Name of the Beneficiary. AT-22 Address of the Beneficiary. AT-24 Beneficiary Identification Code. Only 'Party' is allowed. Yellow Field

ISO-20022-Standard			Schweizer ISO-20022-Zahlungsstandard		
Message Item	XML Tag	Mult	Mult	Definition	SEPA
Underlying +Interbank ++Original Transaction Reference +++Creditor Account	CdtrAcct	0..1	0..1	Creditor Account	AT-20 Account of the Beneficiary. Yellow Field
Underlying +Interbank ++Original Transaction Reference +++Ultimate Creditor	UltmtCdtr	0..1	0..1	Ultimate Creditor	AT-28 Name of the Beneficiary Reference Party. AT-29 Identification Code of the Beneficiary Reference Party. Only 'Party' is allowed. Yellow Field
Underlying +Interbank ++Original Transaction Reference +++Purpose	Purp	0..1	0..1	Transaction Purpose	AT-44 The purpose of the SEPA Credit Transfer Yellow Field

Table 4: Underlying (Undrlyg, Block 3)

4.4 Cover Details (CoverDtIs, Block 4)

"Cover Details" (Block 4 of the message) is not used by the RTGS systems.

4.5 Instruction for Assignee (InstrForAssgne, Block 5)

"Instruction for Assignee" (Block 5 of the message) contains the following data:

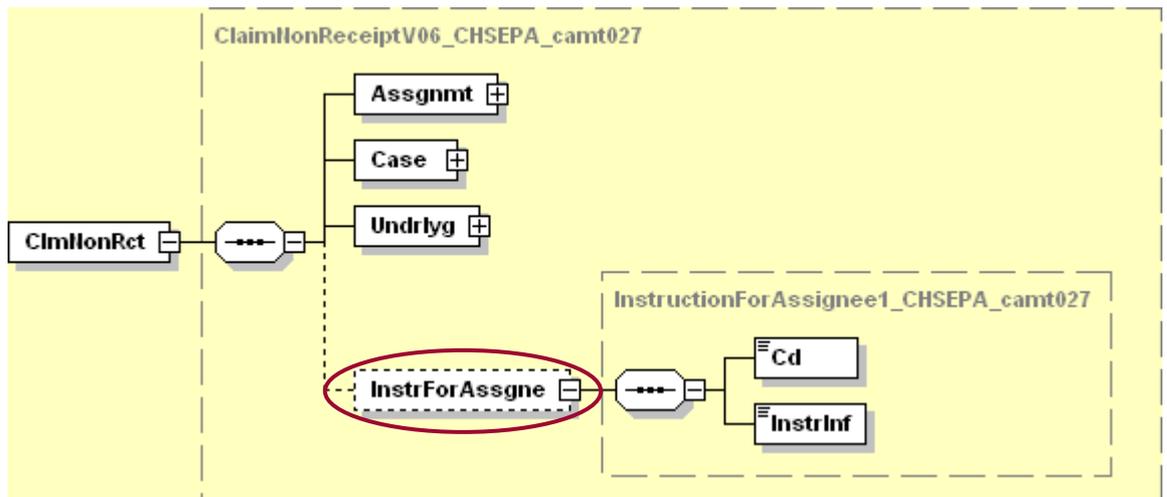


Figure 10: Instruction for Assignee (InstrForAssgne)

The following table specifies all the elements of "Instruction for Assignee" in the "camt.027" message that are relevant to the RTGS systems.

ISO-20022-Standard			Schweizer ISO-20022-Zahlungsstandard			
Message Item	XML Tag	Mult	Mult	Definition	SEPA	
Instruction For Assignee	InstrForAssgne	0..1	0..1	Instruction For Assignee	Yellow Field	
Instruction For Assignee +Code	Cd	0..1	1..1	Instruktion Code Only INQR is allowed.	Mandatory Only INQR (Inquiry) is allowed. Yellow Field	
Instruction For Assignee +Instruction Information	InstrInf	0..1	1..1	Processing Instruction (text)	Mandatory The text shall be in a comprehensible language to the Scheme Participant receiving the SCT inquiry who is obliged to act upon this information received. Yellow Field	

Table 5: *Instruction for Assignee (InstrForAssgne, Block 5)*



4.6 Supplementary Data (SplmtryData, Block 6)

"Supplementary Data" (Block 6 of the message) is not used by the RTGS systems.

5 Example

The following example shows a "SEPA Missing Incoming Payment Query" from the debtor agent to the creditor agent.

The Banque Commerciale, Fribourg made a transfer of EUR 5,000 to the account of of the watch wholesaler Buxtehude at the Remote Bank Frankfurt. The payment has not yet been credited to the account of the watch wholesaler Buxtehude, for which reason it turned to the debtor (Horlogerie de Joux). This contacted its bank, which had made the transfer. Therefore, Banque Commerciale issues a "SEPA Missing Incoming Payment Query" for the executed payment (pacs.008) to Remote Bank Frankfurt.

Business elements of the "SEPA Missing Incoming Payment Query"

Business element	Content
Payment type	SEPA missing incoming payment query
Message identification	MSGID-027-0001
Identification of instructing participant (BIC)	BCFRCHBBXXX
Identification of instructed participant (BIC)	SECGDEFFXXX
Creation date and time of the message	2020-03-12T16:10:10
Identification of the «SEPA-Anfrage fehlender Zahlungseingang»	027-4711
Identification of the debtor agent which triggered the original message (BIC)	BCFRCHBBXXX
Message identification of the original payment	MSGID-20120217-090615-01
Message type of the original payment	pacs.008.001.02
Debtor's payment reference of the original payment	1234567890
Transaction reference of the original payment	20120217000004
Settlement amount of the original payment	5000
Currency code	EUR
Value date of the original payment	2020-02-20
Settlement method	CLRG
Service agreement	SEPA
Debtor's name	Horlogerie du Joux, Mueller et Cie.
Debtor's account (IBAN)	CH5598064001234567890
Identification of the debtor agent (BIC)	BCFRCHBBXXX
Identification of the creditor agent (BIC)	RMTBDEFFXXX
Creditor's name	Uhrengrosshandel Buxtehude, Peter Maier und Co.
Creditor's account (IBAN)	DE47100100001234567890

Depiction of the "SEPA Missing Incoming Payment Query" using ISO 20022 camt.027

Assgnmt	Id		MSGID-027-0001		
	Assgnr	Agt	FinInstnId	BICFI BCFRCHBBXXX	
			Assgne	Agt	FinInstnId
	CreDtTm		2020-03-12T16:10:10		
Case	Id		027-4711		
	Cretr	Agt	FinInstnId	BICFI BCFRCHBBXXX	
ClnNonRct	OrgnlGrpInf	OrgnlMsgId	MSGID-20120217-090615-01		
		OrgnlMsgNmId	pacs.008.001.02		
		OrgnlEndToEndId	1234567890		
		OrgnlTxId	20120217000004		
		OrgnlIntrBkSttlmAmt	5000 EUR		
		OrgnlIntrBkSttlmDt	2020-02-20		
	Undrlyg	IntrBk	OrgnlTxRef	SttlmInf	
				SttlmMtd	CLRG
				PmtTpInf	
				SvcLvl	Cd SEPA
				Dbtr	
				Pty	Nm Horlogerie du Joux, Mueller et Cie
				DbtrAcct	
Id	IBAN CH5598064001234567890				
DbtrAgt					
FinInstnId	BICFI BCFRCHBBXXX				
CdtrAgt					
FinInstnId	BICFI RMTBDEFFXXX				
Cdtr					
Pty	Nm Uhrengrosshandel Buxtehude, Peter Maier und Co.				
CdtrAcct					
Id	IBAN DE47100100001234567890				

For XML versions of the example see Appendix A.

Appendix A: XML schema and example

XML schema

The XML schema for "pacs.027" for the RTGS systems

- ***camt.027.001.06.chsepa.01.xsd***

is published on the SIX Interbank Clearing Ltd website.

It should preferably be opened using specific XML software.

Example

The example shown in section 5 is published on the SIX Interbank Clearing Ltd website as an XML file:

- ***camt_027_Beispiel.xml***

Validation Portal

The above mentioned example message as well as this implementation guideline, the XML schema and additional examples can also be downloaded from the SIC & euroSIC Validation Portal Interbank Messages (<https://validation.iso-payments.ch/SIC4>).

After successful registration users can upload their own messages and have them validated against this implementation guideline.

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