


Message No. 01 /2012

Subject	Problem with SMF		
To	<input checked="" type="checkbox"/> Business Coordinators	<input checked="" type="checkbox"/> Technical Coordinators	
Authorised by	Customer Support		
Markets	<input checked="" type="checkbox"/> SIX Swiss Exchange <input checked="" type="checkbox"/> SIX Liquidnet Service	<input checked="" type="checkbox"/> Scoach Schweiz AG	<input type="checkbox"/> BX Berne Exchange
Interfaces	<input checked="" type="checkbox"/> SMF	<input type="checkbox"/> MDI	
Pages	1		
Date	13.01.2012		Important Information 

Please take note of the following information:

Date and time of the incident	13.01.2012 / 09:00 CST
Markets and Sources affected	Please see the “ Markets ” table above
Interfaces and infrastructure affected	<ul style="list-style-type: none"> Swiss Market Feed (SMF)
Customers affected	All
Impact on customers	Trade data missing
Current status of interfaces and infrastructure	Problem with Swiss Market Feed (SMF) interface
Reason	Technical problem
Status	Problem analysis on-going
Action required by customers	None

If you have any questions, please do not hesitate to contact SIX Exfeed Customer Support Center:

<i>Technical Desk:</i>	<i>+41 58 399 2445</i>	<i>helpdesk@six-exfeed.com</i>
<i>Administration Desk:</i>	<i>+41 58 399 2977</i>	<i>admin@six-exfeed.com</i>