


Message No. 02 /2012

Subject	Problem with SMF	
To	<input checked="" type="checkbox"/> Business Coordinators	<input checked="" type="checkbox"/> Technical Coordinators
Authorised by	Customer Support	
Markets	<input checked="" type="checkbox"/> SIX Swiss Exchange <input checked="" type="checkbox"/> SIX Liquidnet Service	<input checked="" type="checkbox"/> Scoach Schweiz AG <input type="checkbox"/> BX Berne Exchange
Interfaces	<input checked="" type="checkbox"/> SMF	<input checked="" type="checkbox"/> MDI
Pages	1	
Date	13.01.2012	Important Information 

Please take note of the following information:

Date and time of the incident	13.01.2012 / 09:00 CST
Markets and Sources affected	Please see the “ Markets ” table above
Interfaces and infrastructure affected	<ul style="list-style-type: none"> • Swiss Market Feed (SMF) • Market Data Interface (MDI)
Customers affected	All
Impact on customers	Trade data missing / delayed opening
Current status of interfaces and infrastructure	Problem on the Exchange System solved
Reason	Technical problem
Status	Opening will take place at the following times - 12:00 CET for SIX Swiss Exchange: all segments which usually open at 09:00h - 12:15 CET for SIX Swiss Exchange/Scoach Schweiz: all segments which usually open at 09:15h - 12:30 CET for SIX Swiss Exchange: all segments which usually open at 09:30h
Action required by customers	None

If you have any questions, please do not hesitate to contact SIX Exfeed Customer Support Center:

<i>Technical Desk:</i>	<i>+41 58 399 2445</i>	<i>helpdesk@six-exfeed.com</i>
<i>Administration Desk:</i>	<i>+41 58 399 2977</i>	<i>admin@six-exfeed.com</i>