


## Message No. 04 /2012

Subject	<b>BX Berne Exchange available again</b>	
To	<input checked="" type="checkbox"/> Business Coordinators	<input checked="" type="checkbox"/> Technical Coordinators
Authorised by	Bruno Pica	
Markets	<input type="checkbox"/> SIX Swiss Exchange <input type="checkbox"/> SIX Liquidnet Service	<input type="checkbox"/> Scoach Schweiz AG <input checked="" type="checkbox"/> BX Berne Exchange
Interfaces	<input checked="" type="checkbox"/> SMF	<input type="checkbox"/> MDI
Pages	1	
Date	15.02.2012	Important Information 

Please take note of the following information:

<b>Date and time of the incident</b>	15.02.2012 / ~08:20:00 – 09:35:00 CET
<b>Markets and Sources affected</b>	BX Berne Exchange
<b>Interfaces and infrastructure affected</b>	Swiss Market Feed (SMF)
<b>Customers affected</b>	All
<b>Impact on customers</b>	Trade data missing
<b>Current status of interfaces and infrastructure</b>	data available again
<b>Reason</b>	Technical problem
<b>Status</b>	Problem solved
<b>Action required by customers</b>	None

*If you have any questions, please do not hesitate to contact SIX Exfeed Customer Support Center:*

<i>Technical Desk:</i>	<i>+41 58 399 2445</i>	<i>helpdesk@six-exfeed.com</i>
<i>Administration Desk:</i>	<i>+41 58 399 2977</i>	<i>admin@six-exfeed.com</i>