


Message No. 04 /2012

Subject	BX Berne Exchange available again	
To	<input checked="" type="checkbox"/> Business Coordinators	<input checked="" type="checkbox"/> Technical Coordinators
Authorised by	Bruno Pica	
Markets	<input type="checkbox"/> SIX Swiss Exchange <input type="checkbox"/> SIX Liquidnet Service	<input type="checkbox"/> Scoach Schweiz AG <input checked="" type="checkbox"/> BX Berne Exchange
Interfaces	<input checked="" type="checkbox"/> SMF	<input type="checkbox"/> MDI
Pages	1	
Date	15.02.2012	Important Information 

Please take note of the following information:

Date and time of the incident	15.02.2012 / ~08:20:00 – 09:35:00 CET
Markets and Sources affected	BX Berne Exchange
Interfaces and infrastructure affected	Swiss Market Feed (SMF)
Customers affected	All
Impact on customers	Trade data missing
Current status of interfaces and infrastructure	data available again
Reason	Technical problem
Status	Problem solved
Action required by customers	None

If you have any questions, please do not hesitate to contact SIX Exfeed Customer Support Center:

<i>Technical Desk:</i>	<i>+41 58 399 2445</i>	<i>helpdesk@six-exfeed.com</i>
<i>Administration Desk:</i>	<i>+41 58 399 2977</i>	<i>admin@six-exfeed.com</i>