




SIX Exfeed Ltd. Message No. 20/2013

Subject	Swiss Indices not yet available		
To	<input checked="" type="checkbox"/> Business Coordinators	<input checked="" type="checkbox"/> Technical Coordinators	
Authorised by	Customer Support		
Markets	<input checked="" type="checkbox"/> SIX Swiss Exchange <input type="checkbox"/> SIX Liquidnet Service	<input checked="" type="checkbox"/> Scoach Switzerland <input type="checkbox"/> BX Berne Exchange	
Interfaces	<input checked="" type="checkbox"/> SMF	<input type="checkbox"/> MDI	<input type="checkbox"/> IMI
Pages	1		
Date	13.12.2013		Important Information 

Please take note of the following information:

Date and time of the incident	13 December 2013 / 09:00	
Markets and Interfaces affected	Please see the “Markets” table above	
Products affected	<input type="checkbox"/> ALL <input type="checkbox"/> Equities <input type="checkbox"/> Blue Chip Shares <input type="checkbox"/> Derivatives	<input type="checkbox"/> Bonds <input type="checkbox"/> Exchange Traded Funds <input type="checkbox"/> Funds from Swiss Fund Data <input checked="" type="checkbox"/> SIX Swiss Exchange Indices
Customers affected	All	
Impact on customers	Swiss indices (SMI [®] , SPI [®] , etc.) not yet available	
Reason	Technical problem	
Status	Problem under investigation	
Action required by customers	None	

For more information, please contact Data Services Customer Support:

<i>Technical Desk:</i>	+41 58 399 2445
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<i>Email:</i>	Customer Support