


SIX Exfeed Ltd. Message No. 22/2013

Subject	Scheduled restart of SMF System		
To	<input checked="" type="checkbox"/> Business Coordinators	<input checked="" type="checkbox"/> Technical Coordinators	
Authorised by	• Customer Support		
Markets	<input checked="" type="checkbox"/> SIX Swiss Exchange	<input checked="" type="checkbox"/> Scoach Switzerland	
	<input checked="" type="checkbox"/> SIX Liquidnet Service	<input checked="" type="checkbox"/> BX Berne Exchange	
Interfaces	<input checked="" type="checkbox"/> SMF	<input type="checkbox"/> MDI	<input type="checkbox"/> IMI
Pages	2		
Date	13.12.2013		Important Information 

Please take note of the following information:

Date and time of the incident	13 December 2013 / 13:45 (CET)	
Markets and Interfaces affected	Please see the “Markets” table above	
Products affected	<input checked="" type="checkbox"/> ALL <input checked="" type="checkbox"/> Equities <input checked="" type="checkbox"/> Blue Chip Shares <input checked="" type="checkbox"/> Derivatives	<input checked="" type="checkbox"/> Bonds <input checked="" type="checkbox"/> Exchange Traded Funds <input checked="" type="checkbox"/> Funds from Swiss Fund Data <input checked="" type="checkbox"/> SIX Swiss Exchange Indices
Customers affected	All	
Impact on customers	<ul style="list-style-type: none"> • Interruption of Swiss Market Feed (SMF) • Start time 13:45 (CET) • Restart of SMF System • Duration of interruption ~30 min. • data content will be fully recovered 	
Reason	Technical problem	
Status	Problem under investigation	
Action required by customers	Reconnect to SMF system by sending “restart request MT-A” with option resume (<i>User Specification section 5.8.1</i>)	

For more information, please contact Data Services Customer Support:

<i>Technical Desk:</i>	<i>+41 58 399 2445</i>
<i>Administration Desk:</i>	<i>+41 58 399 2977</i>
<i>Email:</i>	<i>Customer Support</i>