

Subject

SIX Exfeed Ltd. Message No. 12/2014

Problems with Swiss Bond Index Calculation

	То	Business C	Coordinators	□ Technical Coordinate	ors	
SIX Liquidnet Service	Authorised by	Customer Support				
Pages 1 Date 31.10.2014 Important Information Please take note of the following information: Date and time of the incident 31 October 2014 / 08:30 CET – ongoing Markets and Interfaces affected Please see the "Markets" table above Products affected ALL	Markets	9		· · · · · · · · · · · · · · · · · · ·		
Please take note of the following information: Date and time of the incident 31 October 2014 / 08:30 CET – ongoing Markets and Interfaces affected Please see the "Markets" table above Products affected ALL Bonds Exchange Traded Funds Blue Chip Shares Funds from Swiss Fund Data Derivatives SIX Swiss Exchange Indices Customers affected All Impact on customers Missing index values Reason Technical problem Status Problem under investigation		- -	□ MDI	□IMI	···	
Date and time of the incident 31 October 2014 / 08:30 CET − ongoing Markets and Interfaces affected Please see the "Markets" table above Products affected □ ALL □ □ Bonds □ Exchange Traded Funds □ Blue Chip Shares □ Funds from Swiss Fund Data □ Derivatives □ Derivatives □ SIX Swiss Exchange Indices Customers affected All Impact on customers Missing index values Reason Technical problem Status Problem under investigation		31.10.2014			Important Information 🔔	
Markets and Interfaces affected Please see the "Markets" table above Products affected □ ALL □ Bonds □ Exchange Traded Funds □ Blue Chip Shares □ Funds from Swiss Fund Data □ Derivatives □ SIX Swiss Exchange Indices Customers affected All Impact on customers Missing index values Reason Technical problem Status Problem under investigation			owing informat		T. opgoing	
Products affected ALL	Date and time of the incident			31 October 2014 / 08:30 CE	31 October 2014 / 08:30 CET – ongoing	
Products affected ☐ Equities ☐ Exchange Traded Funds ☐ Blue Chip Shares ☐ Funds from Swiss Fund Data ☐ Derivatives ☒ SIX Swiss Exchange Indices Customers affected Impact on customers Missing index values Reason Technical problem Status Problem under investigation	Markets and	I Interfaces affecte	ed	Please see the "Markets" to	Please see the "Markets" table above	
Impact on customers Missing index values Reason Technical problem Status Problem under investigation	Products affected			☐ Equities ☐ Blue Chip Shares	☐ Exchange Traded Funds ☐ Funds from Swiss Fund Data	
Reason Technical problem Status Problem under investigation	Customers affected			All	All	
Status Problem under investigation	Impact on customers			Missing index values	Missing index values	
	Reason			Technical problem		
Action required by customers None	Status			Problem under investigation		
	Action required by customers			None	None	

For more information, please contact Data Services Customer Support:				
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