


SIX Exfeed Ltd. Message No. 12/2014

Subject	Problems with Swiss Bond Index Calculation		
To	<input checked="" type="checkbox"/> Business Coordinators	<input checked="" type="checkbox"/> Technical Coordinators	
Authorised by	Customer Support		
Markets	<input type="checkbox"/> SIX Swiss Exchange	<input type="checkbox"/> SIX Structured Products Exchange	
	<input type="checkbox"/> SIX Liquidnet Service	<input type="checkbox"/> BX Berne Exchange	
Interfaces	<input checked="" type="checkbox"/> SMF	<input type="checkbox"/> MDI	<input type="checkbox"/> IMI
Pages	1		
Date	31.10.2014		Important Information 

Please take note of the following information:

Date and time of the incident	31 October 2014 / 08:30 CET – ongoing	
Markets and Interfaces affected	Please see the “Markets” table above	
Products affected	<input type="checkbox"/> ALL <input type="checkbox"/> Equities <input type="checkbox"/> Blue Chip Shares <input type="checkbox"/> Derivatives	<input type="checkbox"/> Bonds <input type="checkbox"/> Exchange Traded Funds <input type="checkbox"/> Funds from Swiss Fund Data <input checked="" type="checkbox"/> SIX Swiss Exchange Indices
Customers affected	All	
Impact on customers	Missing index values	
Reason	Technical problem	
Status	Problem under investigation	
Action required by customers	None	

For more information, please contact Data Services Customer Support:

<i>Technical Desk:</i>	+41 58 399 2445
<i>Administration Desk:</i>	+41 58 399 2977
<i>Email:</i>	Customer Support