



SIX Exfeed Message No. 08 / 2016

Subject **Issue with the Connexor data Update in SMF Production Environment**

To Business Coordinators
 Technical Coordinators

Authorized by Customer Support

Pages 1

Date 21.06.2016

Important Information 

Please be advised that we are currently encountering an issue with the SMF Production environment. Please refer to the table below for more detailed information.

Date and time of the incident	21.06.2016 / ~09:15:00 CEST
Markets affected	<input type="checkbox"/> SIX Swiss Exchange <input checked="" type="checkbox"/> SIX Structured Products Exchange <input type="checkbox"/> SIX Liquidnet Service <input type="checkbox"/> BX Berne Exchange
Interfaces and infrastructure affected	<input checked="" type="checkbox"/> SMF <input type="checkbox"/> MDI <input type="checkbox"/> IMI
Participants affected	All vendors
Impact on vendors	2 nd , 3 rd daily (09:15; 13:30) Update of static data for six structure products failed
Action required by vendors	None
Cause of incident	Technical problem on the SIX internal network
Current status of SMF interfaces and infrastructure	The Connexor static data update at 09:15 failed.
Further measures taken by SIX Swiss Exchange	SIX Swiss Exchange is investigating into the cause of the incident.
Further announcements regarding this incident	An update will follow as new information becomes available.

We apologize for any inconvenience caused

Yours sincerely

SIX Exfeed
Customer Support