



## SIX Exfeed Message No. 08 / 2016

Subject **Issue with the Connexor data Update in SMF Production Environment**

To  Business Coordinators  
 Technical Coordinators

Authorized by Customer Support

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Date 21.06.2016

Important Information 

Please be advised that we are currently encountering an issue with the SMF Production environment. Please refer to the table below for more detailed information.

<b>Date and time of the incident</b>	21.06.2016 / ~09:15:00 CEST
<b>Markets affected</b>	<input type="checkbox"/> SIX Swiss Exchange <input checked="" type="checkbox"/> SIX Structured Products Exchange <input type="checkbox"/> SIX Liquidnet Service <input type="checkbox"/> BX Berne Exchange
<b>Interfaces and infrastructure affected</b>	<input checked="" type="checkbox"/> SMF <input type="checkbox"/> MDI <input type="checkbox"/> IMI
<b>Participants affected</b>	All vendors
<b>Impact on vendors</b>	2 <sup>nd</sup> , 3 <sup>rd</sup> daily (09:15; 13:30) Update of static data for six structure products failed
<b>Action required by vendors</b>	None
<b>Cause of incident</b>	Technical problem on the SIX internal network
<b>Current status of SMF interfaces and infrastructure</b>	The Connexor static data update at 09:15 failed.
<b>Further measures taken by SIX Swiss Exchange</b>	SIX Swiss Exchange is investigating into the cause of the incident.
<b>Further announcements regarding this incident</b>	An update will follow as new information becomes available.

We apologize for any inconvenience caused

Yours sincerely

SIX Exfeed  
Customer Support