



SIX Exfeed Message No. 24/2018

Subject **SIX MDDX: SIX MDDX Production environment interruption**

To Business Coordinators
 Technical Coordinators

Authorized by Customer Support

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Date 14.09.2018

Information 

Dear Vendor

Please be advised that the SIX MDDX Production (P01) experienced an intraday recovery. Please refer to the table below for more detailed information.

Date and time of the incident	14.09.2018 / 13:45:54 – 13:51:20 (CEST)	
Markets affected	<input checked="" type="checkbox"/> SIX Swiss Exchange	<input checked="" type="checkbox"/> SIX Structured Products
Interfaces and infrastructure affected	<input checked="" type="checkbox"/> SIX MDDX (MDDX)	<input type="checkbox"/> ITCH Market Data Interface (IMI)
	<input type="checkbox"/> Market Data Interface (MDI) - all channels	<input type="checkbox"/> Reference Data Interface (RDI) - all files
	<input type="checkbox"/> SCAP Connection: all connectivity options	<input type="checkbox"/> Co-Location Access
Affected	All Datavendors	
Impact on Datavendors	Sources went down and up in Production (P01) environment. Recovered messages were sent as described in chapter 9.4 of specifications.	
Action required by Datavendors	None	
Cause of disruption	Under investigation	
Current status of SWXess interfaces and infrastructure	up and running again – P01 available	
Further measures taken by SIX Swiss Exchange	SIX Swiss Exchange is investigating the cause of the interruption	
Further announcements regarding this incident	An update will follow as new information becomes available.	

We apologize for any inconvenience caused

SIX Exfeed Ltd
Customer Support