



SIX Exfeed Message No. 16/2019

Subject **Issue with Swiss Fund Data is resolved**

To Business Coordinators
 Technical Coordinators

Authorized by Customer Support

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Date 27.11.2019

Information 

Dear Customer

Please take note of the following information:

Date and time of the incident	27.11.2019/ 08:02:00 (CET)	
Markets affected	<input type="checkbox"/> SIX Swiss Exchange	<input type="checkbox"/> SIX Swiss Exchange - Structured Products
Interfaces and infrastructure affected	<input checked="" type="checkbox"/> Multi-Dimensional Data fluX (SIX MDDX)	<input checked="" type="checkbox"/> Swiss Fund Data (Package-id: 26)
Vendors affected	All vendors	
Impact on vendors	SFD updates available again, all data was processed completely	
Action required by vendors	None	
Cause of disruption	Database problem which had to be rebuilt by the third party content provider (Swiss Fund Data)	
Current status of SWXess interfaces and infrastructure	All SWXess interfaces operating normally. All markets are open.	
Further announcements regarding this incident	none	

We apologize for the inconvenience caused.

SIX Exfeed Ltd
Customer Support