



SIX Exfeed Message No. 10/2022

Subject **Delays in SIX MDDX® Market Data on Monday, 7 March 2022**

To Business Coordinators
 Technical Coordinators

Authorized by Customer Support

Pages 2

Date 08.03.2022

Information 

Dear Customer

Please be informed that yesterday, 7 March 2022, we experienced delays in various productive MDDX market data channels.

Please refer to the table below for more detailed information.

Date and time of the incident	7 March 2022, 09:15 - 11:45 CET	
Interfaces and infrastructure affected	<input checked="" type="checkbox"/> SIX MDDX®	<input type="checkbox"/>
Markets affected	<input checked="" type="checkbox"/> SIX Swiss Exchange	<input checked="" type="checkbox"/> SIX Swiss Exchange – Structured Products
	<input checked="" type="checkbox"/> SIX Indices	<input type="checkbox"/>
Customer affected	All data vendors and participants using SIX MDDX®	
Impact on data vendors	Starting with the opening of the Sponsored Funds, Structured Products and Rights - Options segments at 09:15 CET, MDDX started to be delayed, reaching up to several minutes	
Action required by customer	None.	
Cause of disruption	High level of market activity combined with a faulty network device.	
Current status of SWXess interfaces and infrastructure	All SWXess interfaces operating normally. All markets are open. No more delays on MDDX are observed.	
Measures taken by SIX Swiss Exchange	Mitigation has been implemented during the day, leading to a normal situation at 11:45 CET. After end of business day the faulty network device was replaced.	
Further announcements regarding this incident	None.	

We apologize for the inconvenience caused.

Yours sincerely,

Exfeed Ltd.

Customer Support

If you have any questions, please contact your Local Support Center:

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