

Our Accountability



One of the most important things for any economy is that its financial center functions smoothly. As an infrastructure provider catering to the Swiss financial center and an ever-increasing global clientele, we are well aware of the systemic importance of SIX and as such, take this accountability seriously.

The significance of the role we play goes hand-in-hand with the high ethical and professional standards we expect of our employees, which goes beyond complying with both statutory and regulatory requirements.

The four principles outlined below give an indication of how we perceive this accountability. They are an expression of our corporate values and form the basis for the vision, strategy and Code of Compliance of SIX. The four principles are intended to serve as guidelines for the way in which SIX and its subsidiaries do business, while our employees are always expected to abide by and conduct themselves in accordance with them.

Looking after the financial center

We provide the financial center and its participants with a leading infrastructure in terms of quality, cost-efficiency and innovation. We ensure that

- infrastructure of systemic importance meets the highest standards in terms of stability and quality;
- our clients can rely on us to provide a flawless, uninterrupted service at all times;
- our high-quality services are never put at risk due to excessive risk-taking;
- the economic independence of SIX is upheld, which is key in maintaining the international competitiveness of the Swiss financial center.

Nurturing the success of our clients

Our success relies on implementing long-term-oriented business practices and thus generating sustainable profitability. The only way for SIX to maintain its competitive edge is to remain financially successful. By building up lasting client relationships we aim to

- consistently focus on the needs of our clients and develop an in-depth understanding of their businesses;
- continually optimize our processes in order to increase the operating efficiency of our clients;
- make full use of our innovative strength and international outlook to open up new growth potential for our clients and sharpen their competitive edge.



Maintaining a respectful and open dialogue

Our relationship with our clients, business partners, shareholders and employees is based on a high sense of mutual responsibility and personal respect. We strive to maintain an open dialogue with all our stakeholders, treating them fairly and with respect. Our main objectives include

- being an attractive, responsible employer, which offers its staff career opportunities and a working environment conducive to high levels of performance;
- giving all our employees the same job opportunities and promotion prospects; ensuring that nobody is discriminated against on the basis of their background, gender, nationality, physical abilities, sexual orientation or religion. We wish to promote diversity among our staff;
- safeguarding the personal integrity of the individual. We do not tolerate any form of discrimination, sexual harassment or bullying in the workplace;
- maintaining transparency over our business activities and carefully using the available resources in the interests of our shareholders;
- taking into account the situations of our business partners and maintaining long-term relationships;
- making an active contribution to the protection of the environment.

Keeping our promise

Flawless behavior is key for us as a company in maintaining our good reputation and achieving sustainable financial success. It therefore goes without saying that

- we keep our promises and fulfil the contracts and agreements we have entered into with clients, participants and business partners to the best of our ability;
- we always respect laws, provisions, guidelines and local requirements;
- our relationship with supervisory authorities is based on transparency and partnership.