



# SIX Co-Location Service Agreement

## Service and Technical Description

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## **1. Purpose**

- 1.1. The purpose of this document is to outline the features of the Services provided by SIX to the ENTITY.
- 1.2. Capitalized terms used herein shall have the meanings ascribed to them in the General Terms and Conditions.

## **2. Service Description**

- 2.1. The Service provided under this Agreement is intended to enable Authorized Clients, to host their trading hardware in Cabinets within the Co-Location Area to ensure the fastest possible connectivity for accessing Markets and Systems operated by SIX for trading purposes. Authorized Clients may rely on certain services provided by Authorized Service Providers.
- 2.2. The Service may include the following components:
  - Housing of the ENTITY's Assets within the Co-Location Area
  - Connection with Markets and Systems
  - Cross-connects
  - Smart Hands
  - Ancillary services
- 2.3. The Service is exclusively for use by the ENTITY, its Affiliates and Hosted Users, and solely for the purposes described herein.

## **3. Services**

The Order Form shall specify the Services available at any given time and shall be used by the ENTITY to formally request such Services.

### **3.1. Housing**

- 3.1.1. The ENTITY shall request the desired number of Cabinets via the Order Form. SIX shall notify the ENTITY of the availability date for the Cabinet(s). Cabinets within the Co-Location Area are considered SIX Assets.
- 3.1.2. ENTITY's Assets shall include all equipment housed within the contracted space in the Co-Location Area, whether owned by the ENTITY, its Affiliates, or Hosted Users. The ENTITY shall promptly inform SIX of any circumstances affecting its Assets that may be relevant to the provision of Services.
- 3.1.3. The ENTITY shall not install Assets belonging to Authorized Affiliates or Hosted Users without prior written authorization from SIX. The ENTITY shall identify Authorized Affiliates, Hosted Users, and Authorized Services in the Order Form.
- 3.1.4. The ENTITY shall be responsible for the shipment of its Assets to the Data Center (DC), at its own expense, in accordance with procedures established by SIX and the Data Center Provider. The ENTITY shall bear full responsibility for all equipment belonging to its Affiliates and Hosted Users, including delivery, transport, storage, installation, configuration, testing, and maintenance.
- 3.1.5. All costs, taxes, customs fees, and documentation related to the shipment of Assets shall be borne by the ENTITY.

- 3.1.6. SIX shall not be held liable for any loss or damage to the ENTITY's Assets occurring during packaging, shipping, unpacking or receipt.
- 3.1.7. The ENTITY shall be responsible for the installation of its Assets, including those of its Affiliates and Hosted Users, at the DC.
- 3.1.8. The ENTITY may appoint a third party to perform the installation. Such third party shall follow the ENTITY's instructions and shall not be held liable for the installation. The ENTITY shall remain fully responsible for any installation performed by third parties.
- 3.1.9. The ENTITY shall be responsible for the installation of their Carrier lines necessary for remote access to its Assets.

### 3.2. Connection to Markets and Systems

- 3.2.1. The ENTITY shall submit a request for the required number of Connections by completing and delivering the applicable Order Form.
- 3.2.2. Each Connection shall be established in accordance with the provisions of this Agreement. Upon successful activation of the relevant port and completion of connectivity testing, the Connection shall be deemed completed.
- 3.2.3. All Connections shall originate exclusively from the Co-Location Area.
- 3.2.4. The Connections shall be established solely for the purpose of accessing Markets and Systems for which the ENTITY, its Authorized Affiliates, or its Hosted Users are duly authorized.
- 3.2.5. SIX shall be responsible for performing the installation of Connections to the relevant Markets and Systems.
- 3.2.6. SIX shall apply cable equalization in the establishment of Connections between the ENTITY's cabinets and the Markets and Systems.
- 3.2.7. A Hosted User shall not share a Connection with the ENTITY. The ENTITY shall be required to contract a separate Connection for each Hosted User, with a minimum of one Connection per Hosted User.

### 3.3. Cross-connects

#### 3.3.1. Cross-connect with other entities within the Co-Location area

- 3.3.1.1. The ENTITY may submit a request to establish a cross-connect between its Assets and those of another entity located within the Co-Location Area. Each such request shall be subject to prior assessment and written authorization by SIX, and must be submitted via the Order Form.
- 3.3.1.2. The ENTITY shall not utilize any cross-connects for the execution of trades outside the Markets and Systems.
- 3.3.1.3. The ENTITY shall not use any cross-connects to distribute Market Data or provide other services unless expressly authorized in writing by SIX.

3.3.1.4. For each cross-connect request, the ENTITY (the "APPLICANT ENTITY") shall complete and submit the relevant Order Form. The APPLICANT ENTITY shall bear all costs associated with the cross-connect, as set forth in the Price List. In the case of Affiliates and Hosted Users, any cross-connects shall be requested by the ENTITY contracting the Cabinet following the procedure in 3.3.1.1.

### 3.3.2. Cross-connect with cabinets outside the Co-Location area

3.3.2.1. In addition to what has been set out in Clause 3.3.1.2, 3.3.1.3, and 3.3.1.4 above, in the case of a cross-connect with a cabinet located outside the Co-Location area, the APPLICANT ENTITY shall be the ENTITY.

### 3.3.3. Cross-connect with Carriers, Networks Service Providers and Microwave Network Providers

3.3.3.1. Cross-connects with Carriers, Network Service Providers and Microwave Network Providers, shall be made through the MMC and will be requested by the ENTITY following the procedure set up in the Order Form.

3.3.3.2. These cross-connects are aimed at facilitating connectivity between the ENTITY's Assets in the Co-Location Area and its remote premises. Any means used by the ENTITY to connect from outside the DC to the MMC do not fall under the scope of this Agreement.

### 3.3.4. Cross-connect with Proximity

3.3.4.1. The ENTITY can request a cross-connect to the SIX Managed Proximity Service (SCAP) from the Co-Location area following the procedure set up in the Order Form.

3.3.4.2. The SIX Managed Proximity Service is outside the scope of this Agreement.

## 3.4. Smart Hands

3.4.1. The ENTITY may make use of the Smart Hands service offered by SIX. Smart Hands services are requested through the Equinix Customer Portal described in section 5.

## 3.5. Ancillary Services

### 3.5.1. GPS Assets

3.5.1.1. Subject to roof space availability at the Data Center (DC) and upon request by the ENTITY, SIX may permit the installation of the ENTITY's GPS Assets under the conditions set forth in section 6.5. For all purposes under this Agreement, GPS Assets shall be considered ENTITY's Assets.

3.5.1.2. The ENTITY shall be responsible for the installation of the GPS Assets, which shall include, the installation of the antenna on the roof of the DC and the cabling from the antenna to the receptor located within the ENTITY's rack

3.5.1.3. SIX shall not be liable for the operation of the GPS Assets following installation. The ENTITY shall be solely responsible for the ongoing maintenance and functionality of its GPS Assets.

### 3.5.2. Other

3.5.2.1. Any other ancillary service to be provided to the ENTITY will be detailed in the Order Form.

## 4. Authorizations

- 4.1.1. The ENTITY shall appoint a Coordinator to serve as the primary contact for general matters related to the Service.
- 4.1.2. The Coordinator shall be identified in the Order Form, and the ENTITY shall ensure that the Coordinator's contact information remains current.
- 4.1.3. Through the Coordinator, the ENTITY may designate third parties as Authorized Persons. The ENTITY shall bear full responsibility for all actions performed by Authorized Persons, whether or not they are affiliated with the ENTITY.
- 4.1.4. In cases where the ENTITY requires access to the DC to perform planned activities, such access shall be conducted in full compliance with the DC's policies and procedures as set in the following documents:

<https://docs.equinix.com/visiting-an-ibx/>

<https://docs.equinix.com/iam/user-management/admin-ibx-access-permissions/>

## 5. Equinix Customer Portal

- 5.1. The ENTITY will have access to the sub-customer account allocated to SIX Reseller Account at Equinix Customer Portal.
- 5.2. Through the Portal, the ENTITY can directly request interventions. The functionalities to which the ENTITY may have access are managed by SIX. The sub-customer accounts may have certain restricted functionalities such as ordering power, ordering cross-connects, access reports, billing information and limited InstallBase view.
- 5.3. The ENTITY shall name a sub-customer Portal Administrator which will be identified in the Order Form.
- 5.4. The ENTITY can request services through the Portal such as Smart Hands (incl. Assets installation, cabling, remote management, logistics support, asset management, etc.), trouble tickets and shipments (inbound and outbound).
- 5.5. The ordering of new Services through the Portal will always require SIX's authorization. The ENTITY should submit an Order Form with the new Services to SIX.
- 5.6. If the ENTITY wishes to discontinue Services, it should submit an Order Form with the Services to be discontinued.
- 5.7. Any fees derived from the orders submitted will be invoiced to the ENTITY by SIX.
- 5.8. General details on the Portal are available at Equinix's webpage. <https://www.equinix.com/contact-us/customer-support>

## 6. Technical Description

### 6.1. Data Center

#### 6.1.1. Equinix ZH4 Zurich IBX® data center

SIX Co-Location service in Zurich will be provided at Equinix ZH4 Zurich, the site detail can be find at: [https://www.equinix.lat/content/dam/eqxcorp/en\\_us/documents/resources/ibx-tech-specs/ibx\\_zh4\\_en.pdf](https://www.equinix.lat/content/dam/eqxcorp/en_us/documents/resources/ibx-tech-specs/ibx_zh4_en.pdf)

#### 6.1.2. Equinix MD6 Madrid IBX® data center

SIX Co-Location service in Madrid will be provided at Equinix MD6 Madrid, the site detail can be find at: [https://www.equinix.lat/content/dam/eqxcorp/en\\_us/documents/resources/ibx-tech-specs/ibx\\_md6\\_en.pdf](https://www.equinix.lat/content/dam/eqxcorp/en_us/documents/resources/ibx-tech-specs/ibx_md6_en.pdf)

#### 6.1.3. Security controls

1. Security Lobby: Authorized access is required prior to entry.
2. Physical Check-in with Security: Identity must be verified using valid government-issued photo identification. Visitor access logs record name, date, and time.
3. Mantrap Entry: Controls ingress and egress into the data center. One door will not open until the other is closed. Managed by security personnel with the ability to initiate lockdown if necessary.
4. Data Center Colocation Area: Authorized access is required before entry.
5. Cage and Cabinet Access: Visitors must have authorized access and a valid badge to enter.

Additional security options (token/biometric scan) are available upon request.

### 6.2. Cabinets

#### 6.2.1. Cabinets details

Zurich (ZH4), 4<sup>th</sup> floor:

Dimensions: Different sizes

Power: 3 kVA to 8 kVA (Zurich) single-phase

Zurich (ZH4), 3<sup>rd</sup> floor:

Dimensions: 800x1200 Size: 47 RU

Power: 6 kVA to 8 kVA (Zurich) three-phase

Madrid (MD6):

Dimensions: 800x1200 Size: 52 RU

Power: 7 kVA average (Madrid) three-phase

Each Cabinet includes a 5U reserved space at the top. One unit is designated for the installation of an equidistant cabling module to connect to Markets and Systems. Another unit is pre-installed with a 12-port patch panel for single-mode LC links, which can be used for cross-connects with other entities, carriers, or time synchronization services.

No such connections may be installed or modified by the ENTITY or Carrier without explicit prior approval from SIX.

For connections to carriers or other Cabinets, additional patch panels may be required. SIX strongly recommends reserving top positions for future patch panel expansion

#### 6.2.2. Cable management

A 200mm-wide vertical cable manager is installed 500mm from the front of the cabinet on the left side.

Cabling entries are located in the roof panel at both the front and rear of the cabinet.

Cable ladders are installed overhead.

All cabling within the same cabinet must be installed by the ENTITY in accordance with the data center (DC) guidelines.

<https://www.equinox.com/resources/product-documents/ibx-policies>

#### 6.2.3. PDUs

All Cabinets should be equipped with two power strips to ensure a resilient power supply.

Each power strip is connected to a separate UPS feed. Therefore, the ENTITY is strongly encouraged to use assets with dual power supplies to avoid potential single points of failure.

By default, SIX provides standard 3-phase 400V/32A power. The PDUs supplied by SIX are vertical and rack mounted.

However, the ENTITY is permitted to provide its own Power Distribution Units (PDUs) for each contracted Cabinet. These PDUs may be either horizontal or vertical and must be rack mounted.

- 3-phases
- Certification: CE Marked
- Plug Type: IEC60309 3P +N+ E, 32A, 400V

#### 6.2.4. Power management

The ENTITY is subject to the power limit based on the power contracted, as specified in the Order Form. Notwithstanding, power consumption must not exceed 8 kVA per Cabinet.

In the event of exceeding the power limit, SIX reserves the right, upon written notice (including via email), to switch off the Cabinet at its sole discretion, if such excess may cause issues or pose a danger to SIX Co-Lo area.

Power consumption is calculated using the 30-day peak average, which is an average of the daily peaks over the month. The draw cap overage is the difference between the 30-day peak average and the draw cap.



The ENTITY exceeding the draw cap have two options to avoid over usage in the future:

- a. Agree to a different draw cap. The new draw cap quantity will then be specified in the Order Form and charged accordingly.
- b. Reduce power consumption within the next seventy-two hours from the receipt of the notification.

Otherwise, SIX will continue to charge the ENTITY for the overage power draw above the contracted draw cap at a rate up to 2 times their normal per kVA rate.

Draw Cap Overage Charge = (Actual kVA – Contractual kVA) x MRC/kVA Rate.

Actual kVA = 30-day peak average in kVA during specified billing period.

Contractual kVA = draw cap in kVA specified in the Order Form.

MRC/kVA Rate = (monthly rates of the Cabinet + applicable power) x applicable Multiplier.

#### 6.2.5. Cameras

ENTITIES may not use any cameras, CCTV or recording equipment pointing to the shared space within SIX Cages. Cameras may only be installed inside the ENTITY's cabinet, and with the following limited exceptions.

1. CCTV. ENTITY may not install any surveillance cameras or other surveillance equipment without SIX's prior review and consent.

All equipment and use of such equipment is subject to SIX approvals. No equipment will be approved if it includes pan/tilt/zoom capabilities or a microphone or is able to monitor anything except the inside of ENTITY's Licensed Space.

SIX reserves the right to require ENTITY to remove or relocate any equipment that SIX deems to threaten or impede the security of the IBX, including the security and privacy of other SIX ENTITIES.

Additionally, any ENTITY approved CCTV is subject to the following policy related to the CCTV data collected and processed by ENTITY within the IBX Center:

<http://www.equinix.com/resources/product-documents/ibx-policies/>

2. Smart Hands Assistance. When scheduling a visit, ENTITY may request that photographs of ENTITY Equipment are taken. Such request may be executed only if:
  - (a) The ENTITY completes the required documents.
  - (b) The data center staff member takes the photographs and recordings with ENTITY's recording equipment.
  - (c) The data center staff member at all times controls the recording equipment while it is inside the DC. ENTITY may only use any recordings, photographs or video taken within a DC for ENTITY's internal purposes and may not distribute or use such content in any public marketing or promotional materials without SIX's prior written approval.

### 6.3. Connection to Markets and Systems

All connections to Markets and Systems services are provided with 10Gbps SMF cables with LC connectors. Only connection to the production environment of the Markets and Systems is available at the Co-Location Area.

Connection to DR and test environments (Membertest) is available through SIX managed Proximity services (SCAP).

The network offers low latency with robust security and operational standards. The ENTITY must link its primary and secondary switches to SIX's primary and secondary switches. The ENTITY must choose compatible switch models for power supply and rack mounting.

SIX will provide the subnets for the ENTITY interfacing with their services.

SIX is responsible for all network connectivity to the Markets and Systems. The demarcation point consists of the ports in the Cabinet's patch panel where the SIX cross connects are terminated.

### 6.4. Cross-connects

#### 6.4.1. Cross-connects within Co-Location area

Cross-connects between separate Cabinets, even if adjacent and belonging to the same ENTITY are implemented through patch panels at each Cabinet and structured cabling between them.

#### 6.4.2. Cross-connects to outside Co-Location area

These connections are implemented through patch panels at each Cabinet and structured cabling between them. All cross-connects going outside the cage are delivered in single mode fibre with LC connector.

#### 6.4.3. Cross-connect with Proximity

These cross-connects are delivered in single mode fibre with LC connector and 1Gbps Handover.

### 6.5. Antennas

The ENTITY may request the installation of their own GPS, Microwave antenna or comparable devices on a specific area on the roof of the DC to connect their Cabinets via an Order Form. The installation is subject to the technical approval of SIX and positions on the roof are allocated on a 'first-come, first served' basis.

The GPS Assets, consisting of a compatible antenna, cable and receptor, shall be provided by the ENTITY. The ENTITY shall be solely responsible for the delivery of such GPS Assets to the address designated by SIX, at its own expense.

## 7. Service SLA and Data Centre Policies

Service SLAs and DC Policies can be found at Equinix webpage. The ENTITY must follow the IBX policies at all times.

<https://www.equinix.com/resources/product-documents>

### 7.1. General Data Centers Policies

[https://www.equinix.com/content/dam/eqxcorp/en\\_us/documents/resources/product-documents/pd\\_ibx\\_policies\\_en.pdf](https://www.equinix.com/content/dam/eqxcorp/en_us/documents/resources/product-documents/pd_ibx_policies_en.pdf)

### 7.2. Colocation Policies and Service Level Agreement

[https://www.equinix.com/content/dam/eqxcorp/en\\_us/documents/resources/product-documents/pd\\_equinix\\_colocation\\_product\\_description\\_en.pdf](https://www.equinix.com/content/dam/eqxcorp/en_us/documents/resources/product-documents/pd_equinix_colocation_product_description_en.pdf)

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### 7.3. Power

[https://www.equinix.com/content/dam/eqxcorp/en\\_us/documents/resources/product-documents/pd\\_metered\\_power\\_measurement\\_and\\_calculation\\_policy.pdf](https://www.equinix.com/content/dam/eqxcorp/en_us/documents/resources/product-documents/pd_metered_power_measurement_and_calculation_policy.pdf)

### 7.4. Custom

[https://www.equinix.com/content/dam/eqxcorp/en\\_us/documents/resources/product-documents/pd\\_custom\\_parts\\_and\\_labor\\_product\\_document\\_en\\_oct2020.pdf](https://www.equinix.com/content/dam/eqxcorp/en_us/documents/resources/product-documents/pd_custom_parts_and_labor_product_document_en_oct2020.pdf)

### 7.5. Interconnection

[https://www.equinix.com/content/dam/eqxcorp/en\\_us/documents/resources/product-documents/pd\\_third\\_party\\_cross\\_connect\\_product\\_document\\_en.pdf](https://www.equinix.com/content/dam/eqxcorp/en_us/documents/resources/product-documents/pd_third_party_cross_connect_product_document_en.pdf)

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### 7.6. Services

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