

Summary

According to [Directive 4: Market Control](#) the participants may request Market Control to delete its orders and/or quotes in case of failure of the participants' access systems. Cancellation of orders must be given over the telephone to Market Control (+41 (0)58 399 24 75); written confirmation of the emergency deletion must be e-mailed to Market Control (helpdesk.exc@six-group.com) as soon as possible, but no later than before the end of the current trading day. Please note that Market Control may reject the deletion of orders at its own discretion in exceptional situations. Please find below the most established and efficient scenarios to perform emergency deletions at SIX Swiss Exchange. Find a complete list of conditions for emergency deletions in the guide "Emergency Deletions - Conditions".

Level	Type of Emergency Deletion	Participant	User	Name of product or underlying security	Order ID	Buy / Sell / All	Book	Algo ID
Participant Level	All orders and quotes for all securities	✓				✓	✓	✓
	All orders and quotes in a single security	✓		✓		✓	✓	✓
	All orders and quotes in an underlying.	✓		✓		✓	✓	✓
Trader / User Level	All orders and quotes for all securities		✓			✓	✓	✓
	All orders and quotes in a single security		✓	✓		✓	✓	✓
	All orders and quotes in an underlying.		✓	✓		✓	✓	✓
Security Level	Single order (STI only) ¹	✓	✓		✓	✓	✓	✓
Force Logoff²	All quotes for a QTI User (Market Maker)		✓					
	All orders for an OTI User		✓					

- ✓ Information to be provided on the confirmation message
- ¹ This type of emergency deletion will only be performed in exceptional situations.
- ² Force Logoff is not applicable to STI User. Only applicable if flag "order persistency upon disconnect" is NOT configured for QTI and OTI User.

Conditions under which emergency deletions can be made:

Attribute	Field Description		Comment		
At least one attribute is mandatory	Participant	STI FIX-Tag 448 - partyID OTI - partyID QTI - partyID	Identifier of the participant	This attribute does not delete orders for the entire legal entity but only for the indicated Party Id of the participant Will be performed only in exceptional situations	
	User		The OTI or QTI user		
Additional security attributes which are optional and cannot be accumulated	Security	RDI - isin STI FIX-Tag 48 - SecurityID	OTI - Orderbook QTI - Orderbook	The instrument Identifier value. ISIN code of the product Group of securities that share the same attributes for instance market making, trading schedules, exchange rules etc. The Instrument of a given security is used to model dependencies between securities (underlying security)	
	Board¹	RDI - boardId OTI - boardId QTI - boardId			
	Underlying¹	RDI - instrId OTI - instrId QTI - instrId			
Additional order attributes which are optional and can be accumulated	Trader	STI FIX-Tag 523 - PartySubID OTI - Principal Id (bit 14-30) QTI - Principal Id (bit 14-30)		The identification of the user / trader	
	Side	STI FIX-Tag 54 - Side OTI - Order Verb QTI - Order Verb		Buy Sell	
	Trading Capacity	STI FIX-Tag 528 - Order Capacity OTI - Principal Id (bit 31) QTI - Principal Id (bit 31)		P = Principal (Nostro) R = Riskless Principal (Customer)	
	Book Type	STI FIX-Tag 26561 - BookType OTI - Book Type		STI: 3 = Quote driven market 4 = Dark order book 6 = Request for Quotes 7 = Hybrid 8 = Central Limit Order Book OTI: "C" Central Limit Order Book "E" Swiss EBBO "L" Quote Driven Market "M" SwissAtMid "N" Central Limit Order Book non-displayed "Q" Quote on Demand	
	Client Reference	STI FIX-Tag 448 - PartyID of Client Party OTI - Principal Id (bit 0-13) QTI - Principal Id (bit 0-13)		The client reference. Optional max. 30 SWIFT characters	
	Algorithm Reference	STI FIX-Tag 448 - PartyID of Algorithm		Identifier of the algorithm (8 byte integer)	
	Single Order	STI FIX-Tag 37 - OrderID		Unique identifier for Order assigned by the exchange	Will be performed only in exceptional situations
	Force Logoff	OTI QTI			OTI/QTI: No attribute on order or quote level. User configuration "order persistency upon disconnect" supported. If flag is set, orders/quotes will not be deleted upon Force Logoff