

Summary

According to [Directive 4: Market Control](#) the participants may request Market Control to delete its orders and/or quotes in case of failure of the participants' access systems. Cancellation of orders must be given over the telephone to Market Control (+41 (0)58 399 24 75); written confirmation of the emergency deletion must be e-mailed to Market Control (helpdesk.exc@six-group.com) as soon as possible, but no later than before the end of the current trading day. Please note that Market Control may reject the deletion of orders at its own discretion in exceptional situations. Please find below the most established and efficient scenarios to perform emergency deletions at SIX Swiss Exchange. Find a complete list of conditions for emergency deletions in the guide "Emergency Deletions - Conditions".

Book Type	Level	Type of Emergency Deletion	Participant	User	Name of product or underlying	Order ID	Buy / Sell / All	CLOB / MPOB / All	Algo ID	
On order book and SwissAtMid	Participant Level	All orders and quotes for all securities	x				x	x	x	
		All orders and quotes in a single security	x		x		x	x	x	
		All orders and quotes in an underlying.	x		x		x	x	x	
	Trader / User Level	All orders and quotes for all securities			x			x	x	x
		All orders and quotes in a single security			x	x		x	x	x
		All orders and quotes in an underlying.			x	x		x	x	x
	Security Level	Single order (STI only) ¹	x	x		x	x	x	x	
	Force Logoff²	All quotes for a QTI User (Market Maker)			x					
		All orders for an OTI User			x					

x Information to be provided on the confirmation message

¹ This type of emergency deletion will only be performed in exceptional situations.

² Force Logoff is not applicable to STI User. Only applicable if flag "order persistency upon disconnect" is NOT configured for QTI and OTI User.

Conditions

Find below a complete list of conditions under which emergency deletions can be made:

Attribute	Field Description	Comment	
At least one attribute is mandatory	Participant STI FIX-Tag 448 - partyID OTI - partyID QTI - partyID	Identifier of the participant This attribute does not delete orders for the entire legal entity but only for the indicated Party Id of the participant.	
	User¹	The OTI or QTI user	
Additional security attributes which are optional and cannot be accumulated	Security RDI - isin STI FIX-Tag 48 - SecurityID OTI - Orderbook QTI - Orderbook	The instrument Identifier value. ISIN code of the product If none of these attributes is specified the emergency deletion of orders will be performed for all securities.	
	Board¹ RDI - boardId OTI - boardId QTI - boardId	Group of securities that share the same attributes for instance market making, trading schedules, exchange rules etc.	
	Underlying¹ RDI - instrId OTI - instrId QTI - instrId	The Instrument of a given security is used to model dependencies between securities (underlying security)	
Additional order attributes which are optional and can be accumulated	Trader STI FIX-Tag 523 - PartySubID OTI - Principal Id (bit 14-30) QTI - Principal Id (bit 14-30)	The identification of the user / trader	
	Side STI FIX-Tag 54 - Side OTI - Order Verb QTI - Order Verb	Buy Sell	
	Trading Capacity STI FIX-Tag 528 - Order Capacity OTI - Principal Id (bit 31) QTI - Principal Id (bit 31)	P = Principal (Nostro) R = Riskless Principal (Customer)	
	Book Type STI FIX-Tag 26561 - BookType OTI - BookType (bit 35)	STI: Book (CLOB & QDM) Dark order book OTI: "C" Displayed order execution "M" SwissAtMid order execution	
	Client Reference STI FIX-Tag 448 - PartyID of Client Party OTI - Principal Id (bit 0-13) QTI - Principal Id (bit 0-13)	The client reference. Optional max. 30 SWIFT characters	
	Algorithm Reference STI FIX-Tag 448 - PartyID of Algorithm	Identifier of the algorithm (8 byte integer)	
	Single Order STI FIX-Tag 37 - OrderID	Unique identifier for Order assigned by the exchange	Single Order deletion from the order book will only be performed in exceptional situations.
	Force Logoff OTI QTI		OTI/QTI: No attribute on order or quote level. User configuration "order persistency upon disconnect" supported. If flag is set, orders/quotes will not be deleted upon Force Logoff.

¹ This type of emergency deletion will only be performed in exceptional situations.